



Bridgeway Center, Inc.

DRIVING SCHOOLS

Drug, Alcohol, Traffic, Education (DATE) Online Course Frequently Asked Questions

Why do this course at all?

The State of Florida requires all first time drivers to complete this course. It is required to obtain a learner's permit.

How quickly can I finish this course?

The course is designed to take the equivalent amount of time as a traditional in-class course, four (4) hours. The great thing about this course, however, is that you work at your own pace. No one is sitting over your shoulder making you slow down or speed up. Everyone reads at different speeds and this program will allow you to proceed at your own pace and there is no time maximum for the program. The average completion time varies.

Do I get a certificate?

Once you complete the final exam successfully, you're completion will be reported electronically. **YOU WILL NOT RECEIVE A CERTIFICATE.**

Please allow 24 hours for electronic submission to the DMV.

Is there a deadline for completion of this course?

You will have ninety (90) days from the day you register to complete this course.

How can I pay for the course?

You can pay for the course by entering a credit card in the payment page. The site is encrypted to make your on-line purchase safe. After you pay in a secure credit / debit card page, you will be linked to a registration page where you can begin your course.

How do I register for this course?

Registration for this course is quite simple. Simply go to www.safedriveschools.org, click on button "Click here to begin online course" and be taken to the online registration page. Just complete all the appropriate fields and you can get started right away.

What happens if I change my mind and decide to go to the classroom version of the DATE course at Bridgeway Center, Inc. Driving Schools?

If you have already paid for the course online, all fees are nonrefundable and Bridgeway Center, Inc. Driving Schools will be unable to transfer any fees to the classroom enrollment fee.

Can I use someone else's computer or Internet service?

You can take this course from home, work, a friend or family's house, your local library, or you can even rent time on the Internet at a copy/computer center. Whatever computer you use, you simply need Internet access. You can also start on your own computer and then finish on another.

Must I complete this course in one sitting?

The course is broken up into three sections and you can log off and then log back on at a later time. The computer will record the section you have completed. You can log on and off as many times as you wish until you complete the program. You can also do the entire course in one sitting...it is up to you.

What if I have no e-mail address?

Do not worry if you do not have an e-mail address, as one is not needed to take this course.

I have already enrolled. How do I get back into the program?

If you have already submitted your credit / debit card payment, DO NOT re-register for the class, this will charge your credit / debit card again for a new course.

If you have already enrolled, you have a test key code. You may re-enter that code at <https://www.myfirstlicense.com/mfl/index.aspx> where instructed as many times as necessary to access and complete the program. If you have forgotten or lost your test key code, give us a call at 800-953-3237 (Customer Support, Myfirstlicence.com) or 850-833-7474 (Bridgeway Center, Inc. Driving Schools).

I just got knocked off line in the middle of a section. What do I do now?

Many Internet users are knocked off line frequently. This may result from a lost Internet connection, another call interrupting your connection if you are on a single line with call waiting, or simply because your own computer crashes. Remember, as you complete each section of the course, your progress is logged. Completion of chapter one, for example, cannot be lost if your answers are submitted to the system and graded on screen. Being knocked off line at that point, will only bring you back to the start of the next chapter, it will not delete chapter one. Our website is unable to control your Internet connection and inactivity on your part will not result in our system knocking you off line. Any activity requirements will be on the part of your Internet service provider.

Are there any special computer or download requirements to participate in the course?

There are no videos to download in our program and no special requirements at all of your computer. If you are on this screen and on our website, you can typically enroll and complete the course without a problem.

What happens if I fail the final? Can I take it again?

You may take the final one additional time without having to pay a retake fee.